



Highlands Community Hospice Service: Program Description

Organisational Overview

The Highlands End-of-Life Project (Highlands) is a not-for-profit organisation that provides education, resources and support with end-of-life and after-death care. Highlands seeks to advance community health outcomes – improving physical, mental, emotional and psychosocial health and wellbeing, and building community capacity. Our mission is to provide compassionate, respectful and holistic end-of-life support and after-death care to the community.

Program Summary

The Highlands Community Hospice Service is a volunteer-based palliative care program offering compassionate care and practical volunteer support to individuals with life-limiting illnesses and conditions, and their caring community.

Operating alongside, and in collaboration with, existing palliative care and other services, the program aims to fill gaps in support, reducing the burden on carers and service providers. Volunteer services are flexible, trauma-informed and person-centred, tailored to meet the unique needs of each client and their caregivers. While 'companionship and connection' is the primary focus, volunteers may also assist in a variety of areas such as with home help, appointments, respite care, legacy projects, and grief and loss support.

This service will be based in the New England region of NSW, including Armidale, Uralla, Walcha, and Guyra and surrounding areas and commences in May 2025.

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